

In line with the corporate guidelines aimed at achieving an effective and efficient organization capable of meeting the needs of the interested parties involved, our company has adopted, maintains and seeks the continuous improvement of its system for the management of the quality of work processes. allowing us to:

- **Identify and monitor** current and future needs and **respect** the expectations of customers and interested parties (stakeholders);
- **Identify and monitor** possible business risks as well as development and improvement opportunities;
- **Guarantee:**
  - constant training for all internal and external collaborators according to their specific duties;
  - the broader and more frequent involvement of all internal and external collaborators as a fundamental prerequisite for the continuous improvement of the organization and service;
  - **daily research to perfect the management tool adopted in order to effectively achieve this involvement and contribute to the improvement of the product and service requested;**
  - that in the context of these activities, as in any working moment, ideas and proposals for improvement must be favored;
  - the pursuit of "**Quality is doing the right things right from the first time**" even if it involves a greater initial commitment, as it would lead to a reduction in corrections over time, monitoring of rejects, quantification of the costs of non-quality.
  - that the administrator, starting from the needs of the Customer and those of the market, can annually define a Company Improvement Plan also with a view to reducing environmental impacts, specifying the corporate and individual objectives that each Manager, on the basis of what indicated and to the extent of its competence, develops and completes.

The Management also considers it of fundamental importance to guarantee:

- attention to the enhancement and involvement of personnel, for a wide use of current and potential skills;
- that business decisions are made on the timely analysis of reliable data and the continuous monitoring of the analysis of the business context as well as of possible business risks and / or opportunities;
- flexibility to the requests of the customer and interested parties;
- precise and timely technical assistance with respect to industry news and the latest and innovative application technologies;
- **continuous research and constant selection allow us to offer maximum safety in choice, thanks to high quality standards, variety of range and product reliability;**
- **constant attention and prevention towards the protection of health and occupational diseases as well as towards the safety of its workers and collaborators;**
- environmental protection and pollution prevention;
- the commitment to comply with applicable legislation and requirements and customer requirements;
- attention to the prevention of emergency situations and the readiness to respond to them, through emergency management simulations.
- awareness that the reduction of waste and the continuous improvement of processes and raw materials is essential

to remain competitive;

- setting up mutually beneficial relationships with suppliers;
- involvement of third party suppliers for environmental protection and respect for safety and health in the workplace.

**Motterani Gino's leadership has been consolidated over the years thanks to continuous investments, professional commitment and the correct and reliable management of business relationships.**

The direction